

VISION

Timely and effective services so children and youth can participate fully at home, at school and in the community and prepare for adulthood.

GOAL

- To build on the coordination and collaboration we already have in Grey Bruce
- To improve the service experience for all families of children and youth with multiple and/or complex special needs
- To connect them to the various services they need as early as possible
- To monitor their progress and needs through a comprehensive Coordinated Service Plan



WHAT DOES IT MEAN TO BE FAMILY-CENTRED?

- The family is the constant in the child's life
- The family is the expert about their child's abilities and needs.
- The family works with service providers to make informed decisions about the services and supports they need
- The strengths and needs of **all** family members are considered.

Coordinated Service Planning (CSP)

A key part of Ontario's Special Needs Strategy, Coordinated Service Planning builds on our existing foundation of family-centred, coordinated and effective care. Keystone Child, Youth & Family Services, working with our community partners, was selected as the Lead Coordinating Agency for Grey Bruce.



Keystone Child, Youth & Family Services
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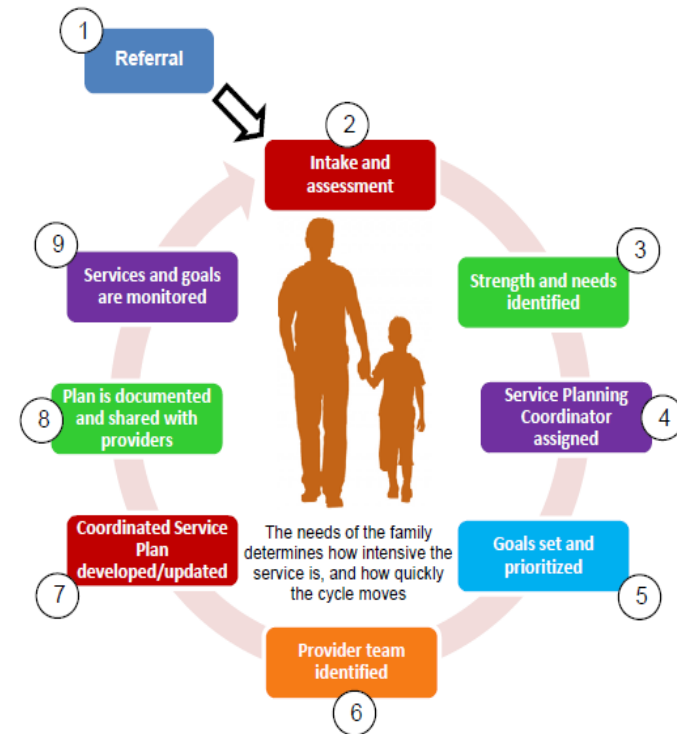
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Coordinated Service Planning

Grey Bruce



A FAMILY-CENTRED APPROACH

WHAT IS COORDINATED SERVICE PLANNING?

Coordinated Service Planning (CSP) will support families of children and youth from birth to leaving school (up to 21) with multiple and/or complex special needs in three ways:

- 1) To access coordinated service planning for a range of services across sectors
- 2) To bring together service providers who are all working with the family and child/youth
- 3) To develop one Coordinated Service Plan for each child/youth that outlines the family and child/youth's goals, strengths and needs, as well as all of the services they are working with



HOW WILL CSP HELP FAMILIES?

- Families will have one clear point of contact for planning and coordinating their services
- Families will not have to tell their stories over and over to different people
- Families will have one specialized plan that focuses on their child/youth's goals, strengths, and needs;
- Families will experience a family-centred process that recognizes that each family is unique
- All providers will be working together and know the plan for the child/youth



IS CSP SUITABLE FOR MY FAMILY?

- Does your child/youth require multiple specialized services such as rehab services, developmental services, autism services, and/or respite supports, etc?
- Is your child/youth or family involved with 2 or more agencies regarding areas of your child/youth's development such as physical, communication, intellectual, emotional, social, behavioural?
- Does your family need support to help manage and coordinate all the services you are involved with?
- Do you need help connecting with services in Grey/ Bruce?



HOW DO I ACCESS CSP?

You can make a referral yourself by calling or emailing Coordinated Service Planning Grey Bruce at Keystone. You can also fill out a short online self-referral on our website (see contact info below).

OR

You can ask a staff from a community agency that you already work with, your child's doctor or a staff at your child's school to make a referral on your behalf. Once we receive that referral, a Coordinated Service Planner will contact you by phone or email, whichever you prefer.



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